



GFMD Youth Forum 2021 Outcome Documents

Thematic RT 3: Leveraging New Technologies to Empower Migrants

Priority 1: Efficient Social Integration including Overcoming Barriers to Language and Culture, Accessing Social Welfare Services

1.1. Overcoming Barriers to Language and Culture

Initiative: Developing accessible **online platforms** for **career planning** opportunities, **health and financial literacy**, as well as guides to local **transportation** systems that provide **information in the native language of migrants** as well as a **picture-based guide**. Option to engage with **translators** if needed.

Location: Regional

Leadership: Migrant Advocacy Organizations partnering with Governments to work with career platforms, health networks, financial institutions, and transportation networks to make information more accessible to the migrant populations

Opportunity: Through this initiative, information on public services will be made accessible in the migrant's native language, which is a key means of achieving mobility freedom (understanding how to use public transportation) and increasing access to educational, career, and healthcare/welfare opportunities. Through this initiative, career guides will also be made available in the native language of migrants for them to more easily understand the types of roles and qualifications needed for open positions in their community. By making financial guides more accessible as well, migrants will be able to better understand financial concepts, including banking and budgeting, income planning, risk management, money management through mobile payments and e-banking, money flow, taxes, asset creation, credit, and debt.

Stakeholder Type: Governments

Request for Next Step: Partnership between language translators, transportation/healthcare/financial systems, software engineers, and governments to curate accessible platforms.

GFMD Youth Forum 2021 Outcome Documents



Initiative: Developing a program that **connects** migrants with **bilingual individuals** in the host country and connects them with **language learning tools and resources**, such as **language classes**

Location: National

Leadership: Governments

Opportunity: Migrants will be able to receive important training to learn the local language. The language classes could be made free of cost or affordable, at the minimum, through sponsorship from the community or government.

Stakeholder Type: Bilingual Individuals (Volunteers), NGOs, or Government Personnel

Request for Next Step: Partnership with NGOs/Volunteers or Allocating Government Funds to provide a national program for migrants to learn the language of their new home country. Involve migrants in the human-centred design process for this initiative.

Initiative: Leveraging technologies to design a data-driven online campaign to shift the biased perceptions against migrants and bring forth awareness that can cultivate a culture that values the diversity that migrants bring into a nation as well as increases equity in opportunities

Location: International

Leadership: Governments to task private sector/other organizations that have the technology to implement this solution

Opportunity: This initiative will be providing 'counter content' online to those who spread migrant-related hate speech. The technology will work by identifying people who are spreading xenophobia (as detected through their google search terms) and then leveraging technology tools to send targeted campaigns to those individuals in order to promote a culture of acceptance and diversity and help migrants better socially assimilate into their new communities.

Stakeholder Type: NGOs and Public/Private Sector Organizations

Request for Next Step: Encourage governments to take serious steps to address xenophobic attitudes in public discourse, and find ways to counter them with fact-based information and communication campaigns.

GFMD Youth Forum 2021 Outcome Documents



1.2. Accessing Social Welfare Services

Initiative: Creating **secure infrastructure** to support **vulnerable migrant populations**, including **illegal migrants** who require **protection** of their **personally identifiable data**, migrants not familiar with the country's **native language**, and individuals with **developmental disabilities**, during **humanitarian emergencies** and **disaster relief/aid efforts**.

Location: Regional

Leadership: Local Governments in partnership with Humanitarian/Disaster Relief Institutions and NGOs

Opportunity: This initiative allows governments and disaster relief/aid groups to better/most effectively support the most vulnerable migrant populations in times of crises: including illegal migrants who require protection of their personally identifiable data, migrants not familiar with the country's native language, and individuals with developmental disabilities.

Stakeholder Type: Disaster Relief Aid Programs

Request for Next Step: Encourage governments to craft policies to protect migrant data in times of crises and when providing disaster relief. Make services accessible to migrants with disabilities and to migrants who cannot speak the country's language.

Priority 2: Migrant Preparation to the Labour Market, Education Access, Improving their Livelihoods and Conditions

2.1. Accessing the Labour Market, Education, and Financial Security

Initiative: Increasing migrant access to **high-quality education** and **career preparedness opportunities**

Location: International

Leadership: Youth-led Organizations Empowering Migrants

Opportunity: This initiative enables migrants to build proficiency in new skill sets to increase their employability. This is particularly important for refugee youth, who often disproportionately lack access to such kinds of educational resources.

Stakeholder Type: Student-related Programs and Services

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Request for Next Step: Collaboration and Partnership across public/private sector entities for the success of this goal

Initiative: Economically empowering migrant populations through **financial support** including **business investment**

Location: International

Leadership: Governments to collaborate with the Private Sector and NGOs to fund new initiatives

Opportunity: This initiative directly stimulates economic growth for migrant populations by supporting entrepreneurs who have great business ideas but currently lack the finances to start up.

Stakeholder Type: Funders/Investors

Request for Next Step: Collaboration and Partnership across public/private sector entities for the success of this goal